

Service Dialogue for [Kyla Johnson]
<b>Description of Family:</b>
<p>This family is a white family of Christian belief. The family included a mother around the age of 35, a father around the age of 38, one older female sibling age 11, one middle male sibling ages 9, and the youngest female age 5. The youngest female, age 5, has just been brought into the emergency room and given the diagnosis of Ewing's Sarcoma a type of bone cancer after complaining of leg pain in her left lower quadrant of her left leg. The father, an individual who works full time as a lawyer, and the mother, who works part time as a nurse, have gathered with the whole family to be given the news and the next steps in treatment care. The entire family is present when I enter the room.</p>
<b>Description of Setting:</b>
<p>I am working in the inpatient unit in a children's hospital. I was called down to speak to a family about a recent bone cancer diagnosis in a 5 year old female. The family, although mother is a nurse, has not spent large amount of time in hospital settings. Family is nervous, upset, and emotional about diagnosis. Will be speaking to family in emergency room setting.</p>
<b>Service Dialogue:</b>
<p>[the person you choose to speak for the family can be the patient, a parent, or multiple members, whoever you'd like- you're welcome to include questions they might ask for clarification or just simple pleasantries, whatever you imagine]</p> <p>CCLS: Hello, Mr. and Mrs, do you mind if I step in and explained to you a little about who I am and the services I can bring to your family?</p> <p>Family member: (Father) Yes of course!</p> <p>CCLS: Hello, my name is Kyla Johnson, one of the licensed Child Life Specialists here on staff at the children's hospital. I am clinically trained to help children, siblings, and family's cope with the stress and uncertainty of all illness weather short term or chronic, illness, trauma, disability loss and bereavement. Through various techniques I can help with education, medical preparations, play, and support for the whole family. I know how hard this time must be on the entire family getting this diagnosis, but I will be with you through every step of the way. So, they mentioned your youngest was diagnoses with Ewing's Sarcoma early today, is that correct?</p> <p>Family member: (Mother) Thank you so much for explaining your role. I think this will be very helpful as we experience all these new changes in our family. Thank you so much for focusing on the siblings as well. Although my oldest and middle are only 11 and 9 they will have to mature a lot and I am worried how it is going to affect them watching there little sister go through treatment. Yes, she was diagnosed with Ewing's Sarcoma. I never thought that my own child could get cancer. I worked on an oncology unit for years and say many kids undergo treatment, but I never once thought it would be my own reality.</p> <p>CCLS: Cancer diagnosis do infact effect the whole family. That is why it is my job to provide patient and family centered care. I am here for you, your family, and your daughter. I'm not</p>

promising this will be an easy ride as treatment can get quite vigorous. Your other children will defiantly have a lot of questions that I would be more than willing to help address with them. A cancer diagnosis will change the dynamic of a family for sure. I will be able to help your children understand what is happening to your youngest and be able to provide them with tools needed to get through this thought time. I will be able to answer questions you may have!

Family member: (Father) I have a question!

CCLS: Yes for sure what is it!

Family member: (Father) The doctors who came in to tell us about the diagnosis told us that they would like treatment to start as soon as possible. What will that look like for our family and for our little girl?

CCLS: I do not know the specifics of the oncologist plan for your daughter but most likely they will insert a tiny port into her chest to be able to administer medication via port instead of getting an IV for all the treatments assuming they are starting with chemotherapy. I will be alongside fo you every step of the way to assure your daughter of what is happening to make sure she does not worry and will be prepared. I have a really fun medical play doll I can bring in to explain to her what is happening as this must be really confusing getting all these tests run and doctors coming in and out.

Family member: (Mother) Oh that would be fantastic thank you!

CCLS: (To Patient) Hello! My name is Kyla and I'm sorry you're sick!

Family member: (Patient) I just want to go home, there is so much scary stuff and big words the doctors keep saying. When can I go home? I want to go home!

CCLS: (To Patient) Well, its kind of complicated. (Show doll) See my dolls leg right here and the bandied on it.

Family member: Yeah

CCLS: Well just like the dolls leg is sick so is your leg. The teeny tiny cells in your body are super sick making your bones sick. Unfortunately, you will have to stay here a little bit so the doctors can make your leg all better. Mommy and Daddy and your brother and sister and myself will be with you every step of the way. I have some pretty cool toys we can play with in a couple days to help explain this further how does that sound?

Family member: (Patient) that sounds super good!

